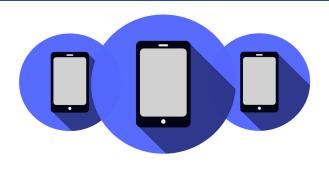
Get started

Text SIGNUP to 508-507-2560

Enter your library card number or username

For best results, add the phone number to your contacts

NOTE: Messaging rates apply. Check your mobile plan.





SIGNUP

for notices

from your library





Get library notices on your mobile device with Shoutbomb

- -Receive your library notices as text messages
- Renew items or check your account details with a text message (No need to log in to your account online)
- -Get helpful reminders before your library card expires or when it may blocked due to fines



How do I use text messaging to view and renew items on my account?

Text the keyword commands or reply to courtesy & overdue notices.

How will I know what to text? Do I need to remember all the keywords?

No, Shoutbomb notices will list your reply options for each kind of notice text. You can also always text HELP to see all the keyword options.

Will I still get email or mail notices?

Yes, this service is in addition to other notices, it does not replace email, mail, or voice call communications from your library.

How many messages will I receive? I pay per text in my mobile plan

If you regularly request and borrow library items, expect a significant volume of messages from Shoutbomb.

How do I stop receiving text notices?

Text the word "QUIT" at any time to unsubscribe from the service. You can also disable/enable certain kinds of notices. See the command list for details.



Text Keyword List

Message Settings:

HOLDS- Available hold pick-up notice RENEW- Reminder before items are due OVERDUE- Alerts when items are due FEES- Alert when account hits fines limit NOTICES- View your message settings

All notices are active by default.

Toggle them on/off by texting the name/keyword of the notice.

Manage your account:

ALL- Renew all overdue & almost due items

OA-Renew all overdue items

RL-Renew items by list

RW- List items ineligible for renewal

HL-List all items on hold

MYBOOKS- List the status of all your

items, holds, and fines

IOWEU- Check your fine balance

Shoutbomb functions:

SWITCHPHONE- Update your phone number or mobile provider info

RESEND- Resend past 3 days' notices

HELP- List help menu commands

TEST- Test your connection to Shoutbomb

QUIT- Unsubscribe from Shoutbomb